

## **LIVONIA PUBLIC LIBRARY EMERGENCY & DISASTER PLAN**

### **PURPOSE**

The Livonia Public Library has adopted this Emergency & Disaster Plan to ensure precautionary, response, and recovery measures to an emergency or disaster threatening to impact or immediately impacting the library's facilities, materials, staff, or community members.

The primary goals of Livonia Public Library's Emergency & Disaster Plan are to establish:

- The roles and responsibilities during all phases of an emergency or disaster
- Preparedness activities and response measures
- Coordination and decision-making processes

The Emergency & Disaster Plan is designed to preserve the continuity of core library resources and services as best as possible, minimize economic loss, and achieve recovery.

### **ADMINISTRATION**

The In-House Emergency Team, led by the Director, administers the Emergency & Disaster Plan. This includes activating the plan, establishing an internal communications network, and coordinating all recovery activities. If, for any reason, the Director is unable or unavailable to lead the team, administrative authority shall be passed to the President of the Livonia Public Library Board of Trustees.

The In-House Emergency Team will include the Director and Board President.

### **RISK ASSESSMENT**

Risk Assessment is the determination of potential events, emergencies, and disasters that could cause service interruptions. The Director will periodically evaluate the library and its facilities to minimize the threat of emergency or disaster and to formulate response plans to emergencies or disasters.

Activities include:

- Identify possible hazards
- Analyze strengths, weaknesses, and vulnerabilities of the library's ability to handle emergencies and disasters

- Engage in preventive building maintenance
- Inventory collection, equipment, furniture, electronics, and supplies
- Implement thorough cleaning and disinfecting procedures
- Implement consistent opening and closing procedures
- Provide regular staff training on key locations of building turn offs and items listed below

## **STAFF TRAINING**

Regular staff training may help reduce the risk of an emergency or disaster. Training prepares the staff to safely and appropriately respond to an emergency or disaster to minimize damage or injury should an emergency or disaster occur.

Staff training will include an annual review of this Emergency & Disaster Plan. Staff training may also include, but is not limited to, the following topics:

- CPR Training
- AED Training
- First Aid Training
- Drills
  - Fire
  - Active Shooter
  - Lockdown
- Formal response and recovery workshops
  - Handling wet and damaged collections
  - Workplace health and safety
  - Proper use of protective clothing and equipment
  - Exposure to hazardous materials/mold
- Departmental cross training
- Mental Health

All staff will be included in training activities.

## **RESPONSE & RECONSTRUCTION**

In general, the Director or Board President will respond to an emergency or disaster according to the following outline. Some circumstances will require deviation from this sequence in order to best serve the safety and health of the library staff and community.

- Address emergency or imminent danger to the library's facility, materials, staff, or community
- Notify appropriate personnel
- Assess the extent of the damage
- Document in detail
  - Complete incident report with as much witness detail as possible
  - Take inventory of materials, items, supplies, or equipment
  - Take pictures of materials, items, equipment, or facilities
  - Record the sequence or timeline of events before, during, and after the event
- Prepare for recovery
  - Determine which steps need to be taken
  - Delegate to Emergency Response Team, library staff, and/or volunteers
  - Determine a command post or temporary work site if library facility is not accessible
  - If there is physical damage, decide what can be salvaged and what will be discarded
  - Gather supplies and arrange for services
- Draft a press release or statement to the public
  - The library Director or the Board President will be the spokesperson for the library
  - Keep messaging transparent and consistent
  - Communicate across all channels
    - Traditional news press (print and TV)
    - Social Media
    - Library website
    - Library's outgoing phone message
- Recovery
  - Plan for:
    - Limited services or service points
    - Limited hours of operation
    - Virtual programming and services
    - Reduced staff
  - Plan for reopening/full resumption of services
  - Draft/amend related procedures

- Amend/adopt related policies

## **TYPES OF EMERGENCIES & DISASTERS**

This Emergency & Disaster Plan was made with the health and safety of the library staff and community as the top priority.

If the Director is not in the building when an emergency or disaster occurs, the staff should contact the Director immediately. The Director is empowered by the Board of Trustees to address imminent dangers or threats to the library's facility, materials, staff, or community and will convene the Library Board of Trustees as soon as it is safe and reasonable to do so.

The assumption should never be made that a situation is a drill or a false alarm.

### **General Guidelines for Building Evacuation**

- Leave the Library Building
- Call 911
- Call the Director (if not present) and the Board President

### **Non-Emergency Situations (Weather Events' Loss of Utilities, i.e. Power, Water, Heat, Air Conditioning; Pets, Bugs, or Infestation)**

- Determine whether to close the library to the public
- If closing, escort patrons out of the building
- Contact the utility company/exterminator/etc
- Post information about the temporary closure on the library's entrance, social media, and the library's website

### **Emergency Situations (Gas Leak/Suspected Gas Leak, Fire, Water Damage/Flood, Hazardous Spill)**

- Evacuate the building
- Call 911
- Close the library
- Post information about the temporary closure on social media and the library's website
- The building cannot reopen or staff re-enter until instructed to do so by emergency personnel

## **Sudden Illness & Injury**

- Call 911
- Clear the immediate area
- Do not move the ill or injured person
- Only staff members who have been certified in First Aid, CPR, or similar emergency measures should administer direct aid
- Stay with the person until medical help arrives
- Complete an incident report

## **Bomb Threat**

- Call 911
- Begin evacuating patrons from the building
- Staff must evacuate the building
- Keep the caller on the line as long as possible and try to write down every word spoken
- The building cannot reopen or staff re-enter until instructed to do so by emergency personnel

## **Active Shooter**

- Call 911
- Barricade the doors if possible
- Follow predetermined escape/evacuation route(s) or take cover behind protective structures
- Leave all belongings behind
- Silence all cell phones
- The building cannot reopen or staff re-enter until instructed to do so by emergency personnel

## **Lockdown**

When notified by authorities/emergency personnel that there is a true or imminent external threat in the vicinity of the library, the library will initiate lockdown procedures.

- All windows and doors will be locked from the inside
- Communicate the situation to any patrons inside the building in a calm, clear manner
- Turn off all lights and close the blinds or curtains

- Instruct all staff and patrons to stay low and away from the windows and doors
- Staff will monitor the situation and keep open communication with local authorities/emergency personnel
- No one may enter or exit the building until the lockdown is cancelled by local authorities/emergency personnel

### **Pandemic or Serious Illness**

If there is a serious infectious disease outbreak, public health measures may include social/physical distancing measures and quarantining which can impact library hours and services. In addition, the library must plan for staff being unable to report to work. The library will adhere to all local, state, and federal mandates and Executive Orders when making determinations regarding library operations during a pandemic or serious illness.

- Determine whether to close the library to the public
- Determine whether staff will continue to report to work or telecommute in accordance with the library's [PERSONNEL POLICY/EMERGENCY CLOSING POLICY/ETC] and local, state, and federal mandates
- Communicate with the local Department of Health
- Communicate with Town of Livonia/Livonia Central School
- Communicate with Pioneer Library System regarding the continuance of system services
- Communicate all changes in hours of operation and services to the public
- Implement plans for limited and/or online/virtual services
- Monitor the situation and adjust plans accordingly
- Plan for reopening when permitted under local, state, and federal guidelines

### **Other Emergencies**

Some emergencies or disasters may occur that cannot be planned for. The Director will handle such situations in accordance with this Emergency & Disaster Plan and will coordinate response efforts with the In-House Emergency Team in the best interests of the library facility, staff, and community.

An Incident Report Form should be completed following all emergency situations.

### **IN-HOUSE EMERGENCY TEAM**

Director: Frank Sykes

Office Phone: 585-346-3450

Cell Phone: 585-905-4518

Board President: Mae Sharman

Cell Phone: 729-2511

Alternate Phone: 346-2511

Board Vice-President: Sally Collins

Cell Phone: 585-315-9781

## **EMERGENCY SERVICES & UTILITIES**

Fire Department: 911

Police Department: 911 or 585-243-7100

Ambulance: 911

Security Company: SG Security 1-844-222-1284

Janitorial/Cleaning Service: Willow Pond Cleaning 585-315-8895

Plumber: Brain Deel 585-313-6562

Polka Plumbing 585-298-2453

Gas Company: RGE 800-743-2110

Electric Company: National Grid 1-800-465-1212

Water Utility: Livingston County Water Authority (585) 346-3523

Lift Elevator: Access Elevator 585-442-8480

Electrician: Denny Electric 585-346-2246

D&D Electric 585-624-3868

Insurance company: John W. Chanler Agency 585-346-3118

Phone Company: Spectrum 1-866-892-4249

Internet Provider: Spectrum 1-866-892-4249

Pioneer Library System: 1-800-441-5564

General inspection of building and grounds to identify problems:

Daily

- o Windows
- o Doors
- o Doorways
- o Pathways
- o Basement

#### Monthly

- o Roof
- o Electrical Panel
- o Phone Systems
- o Fire Extinguishers

#### Yearly

- o Heating Systems
- o Cooling Systems
- o Smoke Detectors
- o Emergency Lights
- o Emergency Supplies (Flash lights, First Aid kit)

## **FACILITIES & EQUIPMENT**

List the location for each:

Main water shut-off valve: Maintenance room – Lower Level

Main electrical cut-off switch: Maintenance room – Lower Level

Main gas shut-off: South West Corner of Meeting Room

Fire extinguishers:

1. Upstairs Hallway
2. Lower Hallway
3. Next to Old Main Door
4. Bottom of old basement stairs

Fire alarm pull boxes:

1. Top of Main Stairs
2. Next to Main Entrance
3. Bottom of Main Stairs
4. Next to Meeting Room Exterior Doors
5. Bottom of Old Basement Stairs
6. Next to Old Main Entrance

Sprinklers Main: Maintenance room – Lower Level

Video Surveillance cameras: Technology Closet – Old Basement



First Aid Kits:

- Sterile gloves
- Sterile dressings
- Antibiotic towelettes
- Antibiotic ointment
- Burn ointment
- Adhesive bandages
- Eye-wash solution
- Thermometer
- Tweezers
- Ice Pack
- Mylar blanket

Wet Vac: Storage Room

Back-up Documents (kept in a secure location off-premises):

- A copy of this Emergency & Disaster Plan
- Contact list for all library staff, volunteers, and Trustees with Emergency Contacts for each
- A copy of the library's Charter
- A copy of the library's Bylaws
- A copy of the library's insurance policy
- A copy of the library's floor plan
- A copy of all vendor contacts

## **ONGOING USE EVALUATION**

The Emergency & Disaster Plan will be evaluated yearly at the Board of Trustees Annual Business Meeting and updated as needed.

Questions or concerns regarding Livonia Public Library's Emergency & Disaster Plan should be directed to the Director.

ADOPTED by the Livonia Public Library Board of Trustees 7/14/2020